

TORBAY YOUTH SERVICE

POST OFSTED INSPECTION ACTION PLAN

APPENDICES

Appendix 1 Torbay Youth Service Structure Chart

Appendix 2 Performance Indicators 2004/05

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Appendix 1 Torbay Youth Service Structure Chart

TORBAY YOUTH SERVICE

Joe Elston
Principal Youth Officer

TORQUAY

Bob Plumb -
Senior Youth Worker (Training)

Paul Taylor -
Youth Worker

Vacancy -
Youth Worker

Kay Martin -
Administrative Support Assistant

CENTRAL YOUTH OFFICE

OLDWAY

Peter Twigg – (full external funding)
Out of School Hours Learning Co ordinator (0.5)

Lee Muncaster – (full external funding)
Youth Worker

Charlie Chambers – (part external funding)
Accreditation and Projects

Gillian Hardacre – (full external funding)
Drugs Education Youth Worker

Stella Allen –
Trainee Youth Worker

Maggi Monk –
Senior Administrative Officer

Jenny Clements –
Administrative Support Assistant (0.5)

PAIGNTON

Linda Wright -
Senior Youth Worker (Involving
Young People)

Vacancy -
Youth Worker

Claire Medworth -
Administrative Support Assistant (0.5)

BRIXHAM

Nigel Ohlson -
Senior Youth Worker (Health and
Safety/Outdoor Education)

Chris Guy -
Youth Worker Brixham YES

Hazel Worcester
Administrative Support Assistant (0.5)

PARTNER ORGANISATIONS (*Voluntary Centres)

The Acorn Centre*

Manager – Kevin Hardman
Youth Worker – Marilyn Martin
and Centre Co-ordinator

Chill'd Out*

Manager – Jenny Hunt

The Garage*

Manager – Ric Kelly

YMCA – South Devon *

Manager – Maggie Naylor

The Ark*

Manager – Andy Vince

Brixham YES*

Manager – Chris Guy

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Appendix 2 Performance Indicators 2004/05

A Best Value Performance Indicator

2004/05 Target spend £60 per head of 13 - 19 population

2005/06 60% of the young people participating undergo personal and social development that results in a Recorded Outcome

2005/06 30% of the young people participating undergo personal and social development that results in an Accredited Outcome

B Local Performance Indicators

Reach

- 25% of the 13 – 19 population
- 15% of the 13-19 population reached are assessed as not in education, employment, or training (NEET), or who are at risk of falling, or already fall, into the following categories:
 - At risk of teenage pregnancy
 - At risk of alcohol or substance abuse
 - At risk of offending
 - At risk of exclusion
 - Looked After Child
 - Special Educational Need
 - At risk or disadvantaged by other factors
- Black & Ethnic Minority young people
- Young people with disabilities

Participation

- 15% of the total 13 – 19 population involved at least four times/month
- 5% of the total 13 – 19 population worked with intensively

Recorded Outcome

- 60% of the 13 – 19 population participating undergo personal and social development that results in a recorded outcome

Accredited Outcome

- 30% of the 13 – 19 population participating undergo personal and social development that results in an accredited outcome

Spend

- £60 per head of 13 – 19 population
- Percentage budget spent on:
 - Delivery staff
 - Administrative and management staff
 - Youth work resources (including premises, etc)
 - Training – youth work/delivery/youth work management/administration
 - Administrative/management resources
- Percentage budget spent on support to voluntary organisations
- Ratio of external funding to core funding
- Performance to budget, eg percentage of budget underspent

Curriculum and Provision

- 85% of total youth population within a safe 30 minute journey time of youth work provision
- 100% of youth provision per 1000 13 – 19 population is accessible for a minimum of four hours per week

Staffing

- Number of full time equivalent management staff per 1,000 13 – 19 population
- Number of fte youth work delivery staff per 1,000 13 – 19 youth population
- Sickness absence of staff
 - Delivery
 - Management
 - Administration
- Staff satisfaction (as measured by RADAR)

Satisfaction

- Young people's satisfaction with Service (as measured by youth survey)
- Average number of sessions attended annually (as measured by youth survey)