

# The Warm Front Grant



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**Warm Front is a government-funded scheme, which provides grants of up to £2700 to make homes warmer, healthier and more energy-efficient.**

## Who qualifies for a grant?

**Warm Front is a government-funded scheme which provides grants to make your home warmer, healthier and more energy-efficient.**

Each year we help over 100,000 people across England make their home warmer. Let us help you find out if you can have a Warm Front Grant.

Warm Front Grants are for people who are on certain benefits and own their home or rent it from a private landlord.

If you have received a grant before you may qualify for extra insulation and heating work, depending on the improvements you originally received. If you rent your home from a housing association or local authority, you **cannot** apply for a Warm Front Grant.

## Do I qualify for a Grant?

### Warm Front Grant

If you own your home or rent it from a private landlord, you may be able to claim a grant of up to **£2700** under the Warm Front Scheme.

You can claim it if you receive one or more of the following.

- Working Tax Credit  
(with an income less than £15,050 and which must include a disability element)
- Child Tax Credit  
(with an income less than £15,050)
- Attendance Allowance
- Disability Living Allowance
- Income Support  
(which must include a disability premium)
- Housing Benefit  
(which must include a disability premium)
- Council Tax Benefit  
(which must include a disability premium)
- War Disablement Pension  
(which must include a mobility supplement or Constant Attendance Allowance)

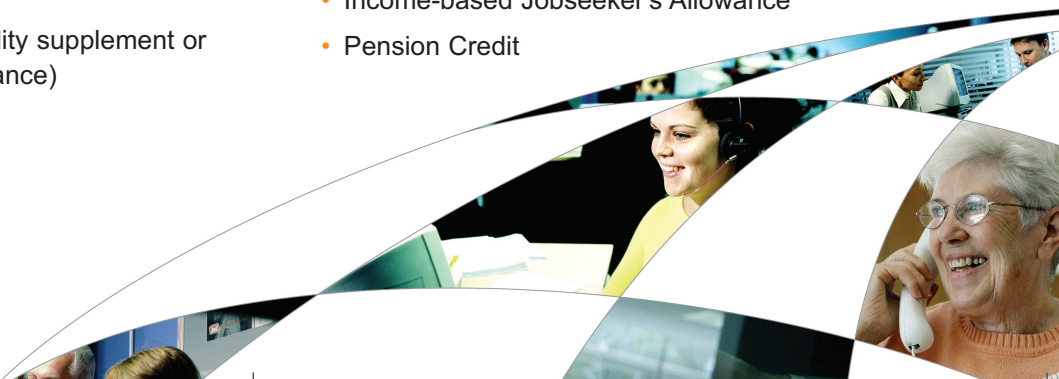
- Industrial Injuries Disablement Benefit  
(which must include Constant Attendance Allowance)

You can claim if you have a child under 16 or are pregnant and have a maternity certificate MAT B1, and are also receiving one or more of the following.

- Income Support
- Housing Benefit
- Council Tax Benefit
- Income-based Jobseeker's Allowance
- Pension Credit

You can also claim if you are 60 and over and are receiving one or more of the following.

- Council Tax Benefit
- Housing Benefit
- Income-based Jobseeker's Allowance
- Pension Credit



# The Warm Front Grant *continued*

## What does the Warm Front Grant provide?

The grant provides energy-efficiency advice, two energy efficient light bulbs and a package of insulation and heating improvements which are tailored to each property up to the value of £2700.

You could receive a combination of the following.

### Insulation improvements

- Loft insulation
- Draughtproofing
- Cavity-wall insulation
- Hot-water-tank insulation

### Heating improvements

- Gas, electric or oil central heating
- Repairs to your existing heating system
- Convert a solid-fuel open fire to a glass-fronted fire

Some homes that need oil central heating may receive a grant of up to **£4000**.



# So what's the catch



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## There is no catch.

### What about the cost?

#### Will I be charged for anything?

The Warm Front Team assessor will discuss the best warm improvements for your home.

We do our best to make sure that all heating and insulation work is covered by the grant. In most cases, you will not be charged anything. However, we cannot guarantee it in every case. You will be able to decide whether to make a contribution to cover the costs of the extra work.

The improvements we install in your home are designed to be energy-efficient and should help to reduce your fuel costs. When the assessor calls, you can also ask him or her for energy advice.

### Will my rent go up if I receive a grant?

**No.** If you receive a grant your landlord will have to sign an agreement saying that there will be no rent increase for one year if we have provided insulation measures, and no rent increase for two years if we have provided heating measures.

### What about the dangers of strangers cold calling at my home?

We, Eaga Partnership Ltd, employ and check Warm Front assessors. Our registered installers work to a strict code of conduct.

Our assessors will make an appointment with you before calling, and you can choose a password for them to use. All our assessors wear uniforms and carry ID cards.

### Will there be a mess and what about damage or accidents?

All our registered installers have good reputations and have full insurance to cover any accidents. Both the assessors and installers work to a code of conduct and code of service which means taking care of your property and working within health and safety guidelines.

### How long will this take?

The grants are very popular and are offered on a first come, first served basis. Work is carried out to an agreed timetable. We will tell you about the waiting time in your local area.

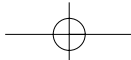
### What if I want to think about it?

You will have plenty of time to think about it and to talk to family and friends if you want to. It is your decision to go ahead with the grant.

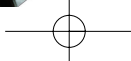
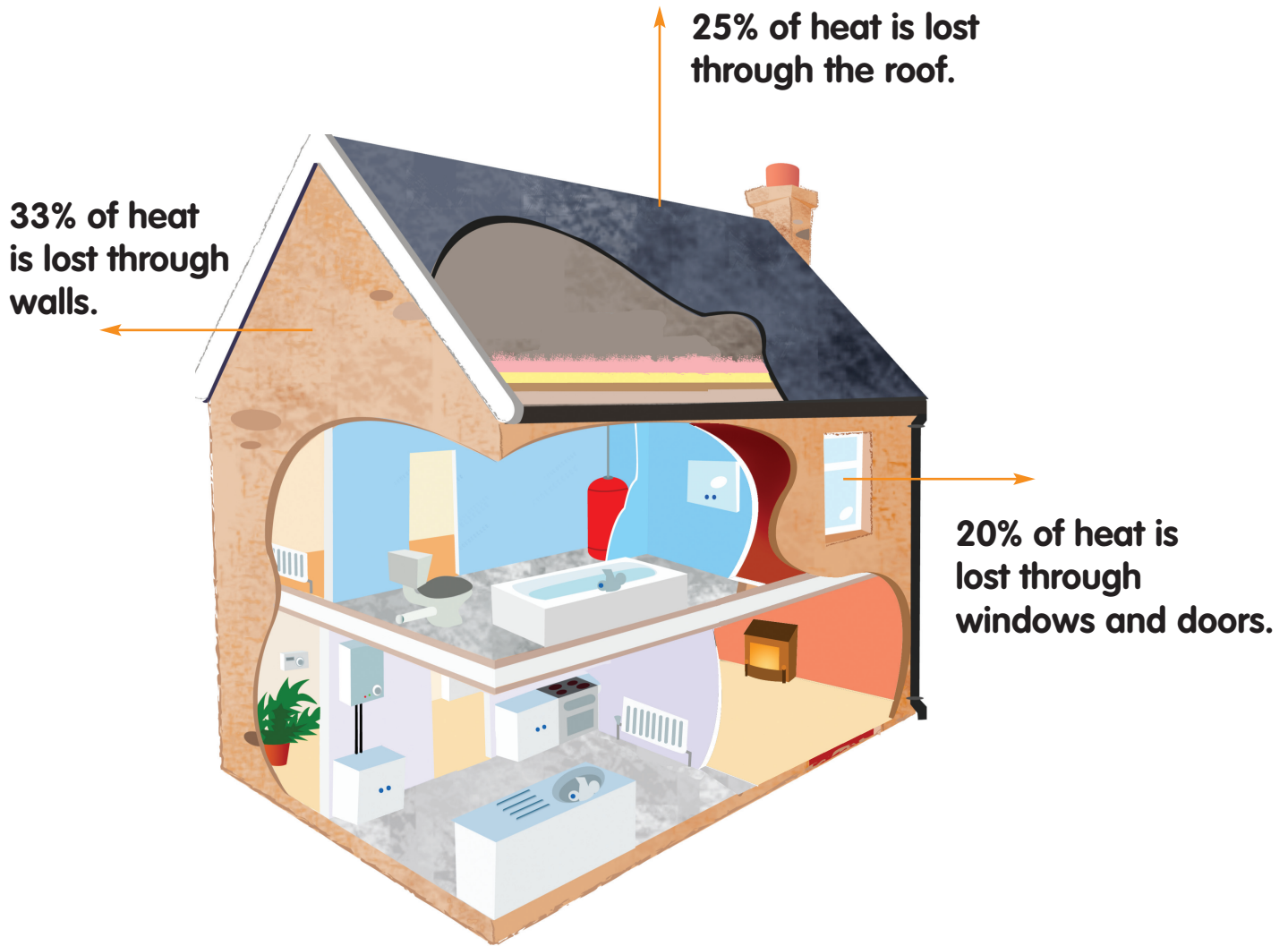
### Don't you think I'm too old to claim the grant?

The Government understands that people aged 60 and over can face particular difficulties during winter. You deserve to live in a warm, healthy home. The grant could improve your health and improve your home. No one is ever too old to feel the benefit of a warm home.





# Where the heat goes



# How to be energy efficient



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## Becoming more energy-efficient can save you money, keep you healthy and help the environment.

**Energy-efficiency measures don't have to be expensive and many don't cost anything at all, as you can see from the energy-saving tips below.**

- Turn your central-heating thermostat down by one degree and close all the doors inside your home to keep the heat in. This can save you up to 10 % on your fuel bill. If you are going away for a few days, leave the thermostat on at a low setting to protect your pipes from freezing without costing too much. (Saving - £15 to £30 a year.)
- Close your curtains when it starts to go dark to stop heat escaping. (Saving - £15 a year.)
- Switch off your TV at the mains, don't leave it on stand-by.
- Don't leave appliances on charge unnecessarily, check the instruction manual if you are not sure.
- Wait until you have a full load before using your washing machine or tumble dryer, or use the half-load or economy programme. Don't put really wet clothes into a tumble dryer. Wring them out or spin dry them first - it's much faster and it will save you money.
- If you use a light for an average of four hours or more a day, fit an energy-saving light bulb. These last 10 times longer than ordinary bulbs. (Saving - around £10 a year.)
- Don't heat water to a scalding temperature. For most people, setting the cylinder thermostat at 60°C (140°F) is usually hot enough for bathing and washing. (Saving - around £10 a year.)
- When you are running water, always remember to put the plug in the basin or sink. Leaving hot-water taps running without using the plug is both wasteful and expensive. (Saving - £15 a year.)
- If you are boiling the kettle, only boil the amount of water you need. If you're using an electric kettle, make sure you cover the elements with water.  
Jug kettles need less water as they have smaller elements.
- Make sure that heaters are the right size for your room. Too much heat wastes energy and money. Keep heaters away from soft furnishings and make sure they are well ventilated.
- Make sure your windows and outside doors are draughtproofed. A low-cost, short-term alternative to double-glazing is to tape polythene across window frames. You can use ordinary cling film or you can buy special products from DIY stores. To stop draughts coming through letterboxes, you can fit a nylon brush or a spring flap on the letterbox.
- When possible, use dishwashers on the low-temperature programme unless you have very dirty dishes.
- A shower uses only two fifths of the hot water needed for a bath. (Saving - £5 to £10 per year.)



## How to be energy efficient *continued*

- Fix a brush seal or PVC seal to your outside doors will help reduce draughts. But remember that ventilation is important, especially if you have an open fire, a gas fire or a boiler with a flue. Have your chimney swept regularly.
- If you have a dripping tap, fix it quickly. Make sure hot taps are turned off properly. In just one day, a dripping hot-water tap can waste enough water to fill a bath. (Saving £5.)
- All kitchen appliances have energy-efficiency labels. Models labelled 'A' are the most energy-efficient and can use less than half the energy of a similar 'G'-rated model.
- Choose the right size pan for the food and cooker, and keep the lids on when you are cooking. The base should just cover an electric cooking ring. With gas cookers you need to make sure that the flames only heat the bottom of the pan, otherwise you are wasting heat.
- An insulating jacket for your hot-water tank costs only a few pounds and will pay for itself within months. Fit one that is at least three inches thick and make sure it meets the relevant British Standard. (Saving - £20 a year.)
- An electric toaster uses less electricity than a grill.
- Defrost your fridge regularly. This will help to keep it running efficiently, and so reduce running costs. Try not to put your fridge next to the cooker or boiler. If you have to do this leave a good gap between them.
- If your fridge is not always full, fill it with plastic bottles of water as this will help to keep the cold temperature inside when you open the fridge door, and so reduce running costs.
- Don't leave your fridge door open for too long, and make sure that you cool any hot or warm food being putting it in the fridge.

(Source; Energy Savings Trust).

